

Policy for Addressing Issues and Concerns Related to the Mission and Vision of the MR&LCs

The Board of Trustees will formally consider written issues and concerns from members that pertain to the mission and vision of the MR&LCs. All such issues or concerns must be in writing and must be signed and dated by the member(s) with whom they originate. Concerns about matters not specifically related to mission and vision definition or fulfillment, such as purely operational issues, program content, or program quality, are to be delivered to the CEO of the Mountain. If there is doubt regarding where a specific concern should be addressed, a member may submit the concern to both the Board and the CEO, who will then jointly decide the appropriate venue for addressing the concern.

Communications to the Board regarding the mission and vision are to be received and reviewed by the Chair who will then direct them to the trustees with responsibility for the Organizational Relations Portfolio. The Organizational Relations trustees will do whatever investigations, interviews, or consultations they deem necessary to evaluate the validity and importance of the issues and concerns and to determine appropriate steps to reach a resolution.

Upon completion of their investigation, a report will be made to the Board Chair and CEO, and a copy delivered to the full Board, summarizing the issues and recommending an appropriate response and possible resolution of the concerns. Possible responses include, but are not limited to, direct intervention by the Board, direct intervention by the CEO, or taking no further action. Alternatively, with the concurrence of the Board Chair, the Organizational Relations trustees may bring the issues to the full Board for further discussion prior to arriving at a recommended response. The Chair will invite to participate in the discussion all additional parties, if any, that are necessary to permit a full exploration of the issues.

Recognizing that the mission of the MR&LCs is defined in the Bylaws and can only be changed by a vote of the membership, in evaluating member concerns brought before it, the Board will give priority to issues related to the fulfillment of the Mountain's mission and vision. The Board may, however, consider concerns about the mission itself if it appears that the issues may warrant, and are likely to lead, to a Bylaws revision.

The Board Chair and the CEO shall not fail to ensure timely written responses to all issues or concerns and will communicate these responses to all appropriate parties.